MINUTES OF THE MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE APRIL 20, 2021

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services

MS Department of Revenue

MS Office of the State Auditor

MS Department of Public Safety

MS Department of Finance and Administration

OTHERS PRESENT:

MS Department of Information Technology Services

Office of the Mississippi State Treasurer

NIC Mississippi

NIC Mississippi

The Clay Firm

David Johnson, Chair

Mickey Yates, Vice-Chair

Mark Johnson

Clay Johnston

Brandi King

MS Department of Information Technology Services

MS Department of Information Technology Services

NIC Mississippi

Lori Adams

Michele Blocker

Debra Brown

Kevin Grav

Renee Murray

Steve Patterson

Katie White

Brian Wilson

Drew Levanway

Tina Wells

Dana Wilson

Karen Newman

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the February 16, 2021 meeting if no changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented. The motion was seconded by Mr. Clay Johnston and passed with none opposed.

Ms. Dana Wilson presented the Portal Highlights and Current Projects portion of the EOC reports:

- In February, NIC launched the Mississippi Department of Mental Health's (MDMH) Division of PLACE (Professional Licensure and Certification) Online Payment Portal, Built leveraging NIC's AppEngine platform, this is the first payment application to be launched by MDMH in a big step towards moving all agency payments online.
- March began another season of preparation for MDWFP's annual online Alligator Application. NIC is working closely with MDWFP staff on trial lottery draws to be completed in April and May, ahead of the 2021 public alligator draw process in June. The 2020 online alligator application and draw saw a 19% increase in applications submitted last year, and 2021 looks to continue that trend.
- The MDOTtraffic mobile application has proven to be an exceptional source of information for the citizens of Mississippi, evidenced by the application averaging over 20k downloads each year. Since the beginning of 2021, the application has been downloaded by over 23.5k citizens and is on track for a record-breaking year.
- In 2016, NIC began a payment processing partnership with the Harrison County's Land Records Division and adoption of the service continues to grow. The payment application utilizes NIC's Common Checkout Page (CCP) to process thousands of record requests

each year. Not only does the service help eliminate a large volume of paper checks and cash but the service also saw a 93% increase in Q1 2021 transactions compared to Q1 2020.

Ms. Wilson presented the financial reports covering activities since the last meeting.

Ms. Wilson also presented the following projects for Prioritization Approval:

- Mississippi State Board of Nursing Website Chatbot
- Mississippi State Board of Nursing Release of Names and Addresses Online Application
- Mississippi Museum of Natural Science Environmental Review Online Payments
- Mississippi Department of Child Protection Services Custom Website
- Mississippi State Board of Nursing Custom Website Redesign
- Mississippi State Board of Nursing Project Proposal Request Form
- Mississippi Veteran's Home Purchase Board Online Mortgage Payments
- Mississippi State Board of Examiners for Social Workers and Marriage & Family Therapists – Template Website

Mr. David Johnson entertained a motion to approve the project queue and prioritization as presented. Mr. Clay Johnston moved approval. The motion was seconded by Mr. Mark Johnson. The motion passed with none opposed.

Ms. Wilson presented the Transactional Metrics for Fiscal Year 2021 to date.

Mr. David Johnson opened the floor for nominations for Committee Chair. Mr. Clay Johnston nominated Mr. David Johnson. Given no additional nominees, Mr. David Johnson called for a vote to confirm Mr. David Johnson as Chair for a term of one year. The committee voted unanimously to confirm the nomination.

Mr. David Johnson opened the floor for nominations for Vice-Chair. Mr. Mickey Yates nominated Mr. Clay Johnston. Given no additional nominees, Mr. David Johnson called for a vote to confirm Mr. Clay Johnston as Vice-Chair for a term of one year. The committee voted unanimously to confirm the nomination.

The next meeting is scheduled for Tuesday, June 15, 2021.

Mr. David Johnson called for any other business. As none was presented, he entertained a motion to adjourn. Mr. Mark Johnson made a motion that the meeting be adjourned. Mr. Mickey Yates seconded, and the motion was approved with none opposed. The meeting was adjourned.

David Johnson, Chair

Mickey Gates
Mickey Yates Vice-Chair